

How to Pay CRS Bills Online

PAYMENT OPTIONS

You have the following options to make full payment of the amount due:

Payment by Internet: Make an on-line payment 24 hours a day/7 days a week using your checking/savings account or credit/debit card at the CRS Guest Payment website: <https://crsportal.fiscal.treasury.gov/>

CRS Invoice Number: XXXXXXXXXXXX
Zip Code: XXXXX

CRS Invoice Number and Zip Code may be found on your CRS Invoice Letter.

**Contact CRS at 1-888-618-3103 if you require assistance in making payment.*

The screenshot shows a web browser window with the URL crsportal.fiscal.treasury.gov/PPW/CRSlogin. The page features the CRS logo (Centralized Recipients Service, Bureau of the Fiscal Service) and a heading: "Enter the CRS Invoice Number and Zip Code as presented on your CRS invoice to make a payment." Below this, there are two input fields: "CRS Invoice Number" with a person icon and "Zip Code" with a house icon. A blue "Pay As Guest" button is positioned below the input fields.

Payment by Phone: Make a payment by calling 1-888-618-3103 between the hours of 8 AM and 8 PM Eastern Time, Monday through Friday, excluding Holidays. Please have your checking/savings account or credit card information available before calling.

Payment by Check or Money Order: Make a payment by enclosing your check or money order with the payment coupon below. To ensure proper processing of your payment, write your full name and the CRS invoice number on the front of your check or money order. Please do not send cash. **Payments by check or money order must be mailed in time to be received by the payment due date.** When you provide a check as payment, you authorize us either to use information

from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. **Contact the Centralized Receivables Service at 1-888-618-3103**

with any questions about this invoice or available payment options.

Filing Health Insurance Claims: If you have health insurance that you believe was not billed, contact CRS immediately. When you call CRS, please be sure to have a completed copy of the DD2569 form enclosed or a fillable version can be found here: <http://www.esd.whs.mil/Portals/54/Documents/DD/forms/dd/dd2569.pdf> Please note that a claim filed against a health insurance plan may not relieve you of the responsibility to pay the full amount of this invoice, regardless of your health insurer's determination as to which charges are acceptable/payable. The balance due on your invoice will be held until the determination of insurance payment has been finalized by the Military Treatment Facility (MTF).

DoD Civilian Employee Status: If you are a DoD Civilian, you are eligible to have your debt managed directly by DFAS. Please contact CRS at 1-888-618-3103 to inform them of your status.