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United States Naval Hospital Okinawa Operational Forces Medical Liaison Service (OFMLS)

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Welcome to Okinawa and Hai-Sai (greetings)!

In order to best assist you, all requests for support from OFMLS should be submitted in a timely manner. OFMLS can be reached 24/7:

OFMLS Japanese duty cell phone: 090 6861 4208
 OFMLS from International: 011 81 90 6861 4208
 OFMLS E-mail: usn.butler.navhospokinawaja.mesg.fleet@mail.mil
 USNH Okinawa C2OIX PLAD NAVHOSP OKINAWA JA
 USNH Okinawa Control Room DSN: 315-646-7916
 Okinawa EMS Dispatch (911): 098-911-1911
 USNHO HLZ MGRS Grid Coordinates 52RCQ77550901
 USNHO HLZ Ground Control VHF Freq 139.85 MHz (pre-coordinated)

For secure lines of communications due to OPSEC, please contact the CTF-76 Battle Watch Captain (BWC) for message relay to OFMLS

Secured Line: 622-1633
 MAKO Chat: CTF76_BWC
 SIPR Email: bwc.ctf76.fct@fe.navy.smil.mil

Protected Health Information (PHI) sent via Unencrypted E-mail will be Deleted and Reported to DHA and US CERT as a breach IAW DoD Directive 5400.11.

The DoD Safe Access File Exchange (SAFE) website, <https://safe.apps.mil/>, is the best option since many users are unable to send encrypted files through Microsoft Outlook.

CHCS MINI-REGISTRATION:

When assistance with CHCS mini-registration is requested from OFMLS, it should come via encrypted e-mail or DoD SAFE with the following information:

- Last name, First name, MI
- DODID
- Date of Birth
- Rank
- UIC
- Availability dates

This information is then used to enter the patient into the USNHO CHCS system under mini-registration. PATCAT codes must be (X)11 for active duty or K53 for merchant marine / DOD employee in order to request OFMLS support.

ROUTINE CONSULTS:

Specialty consults are always a result of a thorough exam by a primary care manager. The consults will be reviewed by OFMLS within 24 hours and appointment information will be returned to Senior Medical Department Representative (SMDR). SMDRs are encouraged to contact the on-call specialty to discuss cases prior to requesting consults.

Please include availability dates and SMDR contact information to include e-mail address. Units will be notified of their patient's appointment via e-mailed Excel spread sheet.

LABORATORY REQUESTS:

Laboratory requests should be sent via encrypted e-mail or DoD SAFE on an Excel spread sheet with necessary patient information (in case they need to be mini-registered in CHCS) and type of laboratory test(s) to be performed. It is requested that the unit's laboratory staff mini-register the patient in CHCS and input the laboratory order(s) via CHCS. Laboratory results can be obtained by sending an Excel spread sheet to OFMLS via encrypted e-mail or DoD SAFE with the patient's information and the requested laboratory result(s). OFMLS will scan and send the requested result(s) to the unit Senior Medical Department Representative (SMDR).

OPTOMETRY REQUESTS:

Requests for optometry services should be entered on a standard SF 513 consultation sheet with the patient's information and type of services required, then forwarded via encrypted e-mail or DoD SAFE to OFMLS.

PREVENTIVE MEDICINE SERVICES:

All preventative medicine services (e.g., Free Pratique, ship sanitation control exemption certificate, water testing and sanitation inspections, etc.) should be requested in advance via message traffic, encrypted e-mail or DoD SAFE. OFMLS will coordinate with Preventive Medicine department to arrange services.

LOGISTICAL SUPPORT:

Theater Lead Agent for Medical Materiel, Pacific (TLAMM-P), 18 MDSS, 18 MDG on Kadena Air Base is theater lead for Class VIII (medical) resupply. JP Cell: 080-6498-7502, DSN: 315-630-4928/4369, or e-mail usaf.kadena.18-mdg.mbx.tlamm@mail.mil.

Marine Expeditionary Force units contact 3 MLG GDO at DSN: 315-637-3522

OFMLS will attempt to support all Class VIII resupply requests from any operational unit. Logistical support requests including medical supplies, immunizations, and medications, should be made via message traffic, encrypted e-mail or DoD SAFE with a memorandum detailing the specific items required. OFMLS will require a signed DD 2275 and a signed DD 1149 to coordinate funding. OFMLS will contact the appropriate USNHO department to make arrangements for the requested items and to coordinate pick-up.

MEDEVAC:

Emergencies on Okinawa must use EMS. Call dispatch at 098-911-1911. Operational units at sea should use air assets available to them and update OFMLS immediately via duty phone or USNH Okinawa Control Room DSN, with follow-up via message traffic, encrypted e-mail or DoD SAFE with the following information for each patient when requesting patient movement to U.S. Naval Hospital Okinawa:

- Patient information: Last, First MI, DODID, DOB
- Mechanism of Injury: e.g. Fall from Third Deck or Illness
- Injury Sustained/Illness: Diagnosis or Medical Concern
- Symptoms/Status: Patient's symptoms and current status
- Treatment Received
- Flight: Unit, Watch Captain Contact, Mission Call Sign, Itinerary, ETA
- Funded TAD orders for minimum 30 days for Patient and non-medical attendant
- Lodging information if available

All mental health and potential surgical patients must be accompanied by a **non-medical attendant** for the duration of their stay.

For urgent Air Ops to USNHO Helo Pad please contact us at least 30 minutes before mission start with details. Include applicable battle watch captain contact information, air asset type, call sign, and communication plan. Please update ETA at 30-, 15-, and 5 minutes out. Radio communication with USNHO is line-of-sight on **AM 139.85 MHz** or contact Kadena AB control tower for clearance. Ground Control will authorize landing via radio, hand and arm signal or via Kadena AB control tower.

MISCELLANEOUS:

The operational unit will be responsible for:

- Medical Attendants/Non-Medical Attendants
- Funding
- Transportation
- Lodging
- Rescheduling or cancelling appointments 48 hours in advance

All personnel coming to Okinawa will need funded TAD orders for 30 days minimum.

The following lodging agencies can be utilized for reservations:

Westpac Lodge, Camp Foster DSN: 315-645-2455 / Com: 098-970-2455
 (NMA/MA may request lodging at WestPac Lodge, Bldg 967 adjacent USNH Okinawa)
Navy Gateway Inn, Kadena AB DSN: 315-634-0677 / Com: 098-961-0677
Shogun Inn, Kadena AB DSN: 315-632-1010 / Com: 098-962-1010

DIRECT PROVIDER CONSULTATION:

Emergency Department (24/7): DSN: 315-646-7313 / Com: 098-971-7313
 Orthopedics (24/7): Cell: 090 6861 1865
 General Surgery (0800-1600): DSN: 315-646-7221 / Com: 098-971-7221
 Radiologist (24/7): Cell: 090 6861 4234

-For available services at USNH Okinawa, please click or copy the following link below.

<https://www.med.navy.mil/sites/nhoki/SitePages/Services/PatientServices.aspx>

U.S. Naval Hospital Okinawa OFMLS is a division of the Patient Administration Department (PAD) and the Directorate for Administration (DFA). Suggestions? The PAD Department Head can be contacted at DSN: 315-646-7008 and the DFA Associate Director can be contacted at DSN: 315-646-7666. www.med.navy.mil/sites/nhoki

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